

EXTRA SAFETY FOR EVERY ADVENTURE

H2O Zone is now open for the summer. We can't wait to welcome you back to Lake Powell. To keep you and your family safe and healthy, we've updated our rental process. Here's what to expect on your next excursion.

SOCIAL DISTANCING

Lobby access will be limited to **two paying guests at a time**. Masks are required, and we are happy to provide one if you do not have one. Please be patient, wait times will be longer than usual, but we'll be sure to take very good care of you.

ENHANCED CLEANING

We've increased our cleaning procedures, and are taking every precaution to thoroughly clean each and every vehicle before you arrive. This includes frequent use of EPA-registered disinfectants on all high touch areas, including the helm, throttle, hand holds, seats, and PFDs.

MASKS

Our employees will be wearing high quality, reusable masks according to recommended guidelines. We want you and our staff to stay well and feel secure at every step of the journey.

RESERVATION CANCELLATIONS

If you need to cancel your reservation due to travel restrictions, illness, or other COVID-19 related reasons, we'll take care of you. Since we do not charge your card until you arrive, you can cancel at any time without penalty.

For now, we are waiving our usual 7 Day Cancellation Policy, and will honor cancellations up until the date of your arrival. We only ask that you please let us know as soon as you can, so we can make arrangements and get you set. Your credit card will be charged for the entire rental period if a no-show or cancellation occurs the day of the reservation.

UPDATES

We'll continue to closely monitor updates from the CDC and government agencies, and make updates as needed. To learn about the latest requirements, visit the CDC Travel Website at [cdc.gov/travel](https://www.cdc.gov/travel).

Please let us know if you have any questions!

We'll see you soon — from a safe distance, of course. :)

Email us at: rent@powellzone.com

Or call us at: [\(928\) 645-3121](tel:(928)645-3121)



h2ozone

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